



HearthStone Warranty Gas-fired Stoves and Inserts

1. HearthStone warrants that the goods described in this warranty are free from defects in workmanship and materials for a period of three (3) years from the date of purchase.

NOTE: As stated in 9.1 below, the Owner must return a Warranty Registration Form to HearthStone within 30 days of the date of purchase as a condition of warranty coverage and performance.

2. **UNDER NO CIRCUMSTANCE SHALL HearthStone Quality Home Heating Products INC. BE LIABLE TO THE PURCHASER OR ANY OTHER PERSON FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER ARISING OUT OF BREACH OF WARRANTY OR OTHERWISE.**

NOTE: SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

3. This warranty extends to the original purchaser (hereafter called the **A Owner**) of the product warranted hereunder. It does not extend to any subsequent owners during the term of the warranty.
4. This warranty covers the HearthStone gas burning stove except that the warranty does not cover door glass, door gaskets, stove cement, and the enamel finish. The catalytic combustor in the Vent Free Tucson is covered by a separate warranty provided by the manufacturer of the combustor.

NOTE: OVER TIME, SMALL HAIRLINE CRACKS OR SURFACE FRACTURES MAY DEVELOP ON THE STONE PANELS. SINCE SUCH CRACKS DO NOT AFFECT THE INTEGRITY OR OPERATION OF THE STOVE, REPLACEMENT IS NOT COVERED UNDER THIS WARRANTY. ONLY STONES THAT BREAK COMPLETELY WILL BE REPLACED UNDER THE TERMS OF THIS WARRANTY.

5. This warranty does not cover defects caused by modification, alteration, repair or service of the product by anyone other than HearthStone or an Authorized HearthStone Dealer; or misuse of the product or installation or operation thereof in a manner contrary to the accompanying instructions, including but not limited to installation by the Owner.

6. In the event of a defect, malfunction, or other failure of the product not caused by misuse or damage to the product while in the possession of the Owner, HearthStone will remedy the failure or defect. The remedy will consist of repair or replacement, at HearthStone's option, of any defective part that affects the operation of the stove.

7. Costs for parts, labor, and shipping:

7.1 **PARTS:** HearthStone will replace defective parts for a period of three (3) years at no charge.

7.2 **LABOR:** There is no charge for labor during the first year. Thereafter, the Owner is responsible for the costs of labor.

7.3 **SHIPPING COSTS FOR PARTS:** There is no charge for shipping during the first ninety (90) days of ownership. Thereafter, the Owner is responsible for shipping costs.

7.4 **RETURN OF STOVE FOR REPAIR:** During the first year of ownership, HearthStone will pay for 50% of the shipping costs and the Owner must pay 50%. Thereafter, the Owner is responsible for 100% of the shipping costs. HearthStone does not cover fees for pick up or delivery for stoves returned for repair.

8. **THE APPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE ARE EXPRESSLY LIMITED TO A TERM OF THREE (3) YEARS.**

NOTE: SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LAST, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

9. To obtain performance of any obligation under this warranty, the Owner must take the following steps:

9.1 Within thirty (30) days of the date of purchase, return a completed warranty Registration Form to:

HearthStone Warranty Registration, 317 Stafford Ave., Morrisville, Vermont 05661.

NOTE: THE RETURN OF THE WARRANTY REGISTRATION FORM WITHIN THIRTY (30) DAYS OF THE PURCHASE IS A CONDITION OF WARRANTY COVERAGE AND PERFORMANCE.

- 9.2 Contact HearthStone or an Authorized HearthStone Dealer for instructions regarding the return of defective parts or return of the stove for repair.

To obtain information on warranty performance, call HearthStone at (802) 888-5232.

10. This warranty gives you specific legal rights, and you may have rights that vary from state to state.

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